## Conference Services

## FY21 Objectives

1) Pursue new business internally by teaming up with the Convention and Visitors Bureau for a campus-wide sales blitz, and externally collaborating with Illinois Wesleyan University Conference Department for a campaign on their campus.
(Educate-Connect-Elevate: Foster partnerships offering collaborative and mutually beneficial opportunities.)
2) Explore new conferences and services to offer our existing clients within their organizations and affiliations.
(Educate-Connect-Elevate: Foster partnerships offering collaborative and mutually beneficial opportunities.)
3) Continue to improve the technology and services to the Alumni Center with new collaboration with the Learning Spaces and Technology department.
(Educate-Connect-Elevate: Continue to enhance services to stay on the cutting edge in our industry to remain competitive.)
4) Continue to collaborate with Athletics, Student Affairs and AT to transition smoothly to a new scheduling software.
(Educate-Connect-Elevate: Continue to enhance services to stay on the cutting edge in our industry to remain competitive.)
5) Explore new ways to generate revenue for the user fee account through non-academic scheduling for the lab schools and Facilities Management.
(Educate-Connect-Elevate: Use best practices to continuously improve sustainability and institutional effectiveness.)
6) Senior Professionals will continue to support the University and community with existing programs while pursuing new opportunities.
(Educate-Connect-Elevate: Involve more faculty, staff, and students in outreach, engagement, and research opportunities locally, regionally, and globally. Deepen student engagement in activities that prepare them for lifelong learning and success.)
7) Continue our excellent customer service with existing programs while continuing the pursuit of new business.
(Educate-Connect-Elevate: Foster partnerships offering collaborative and mutually beneficial opportunities.)
